

DEPOSIT, PAYMENT AND CANCELLATION POLICIES



EARLY RESERVATIONS – Any individual reservation made prior to the posting of the year’s prices on our website is an early reservation. Deposits for early reservations are fully refundable with no fee up to 10 days from the time of initial posting on our website. After that time, cancellation and relevant policies apply. These policies are outlined in part below. Please request a copy of our *Fine Print* for more detail.

DEPOSIT & PAYMENT REQUIREMENTS - There is a minimum deposit of \$500 per person, per program. For all programs **except the Tour de France, full payment is required at 60 days prior to departure. If you are reserving for the Tour, full payment is required by February 15. Any reservations made after the noted final payment deadlines require full payment upon reservation.**

VSV CANCELLATION OF TRIP - We reserve the right to cancel any travel program, at any time and for any reason, including lack of participation. In the case of program cancellation by VSV, the traveler will receive a refund of payments received by VSV to date as full and final settlement. VSV specifically absolves itself of any and all responsibility for loss incurred to the traveler due to non-refundable airline tickets or other travel-related reservations.

CHANGES TO A RESERVATION - Each change made to your original reservation is subject to a \$25 administrative fee. VSV provides clients with a confirmation letter, and it is the traveler’s responsibility to confirm the accuracy of the original reservation. Any alterations made to the arrangements detailed in the letter are considered changes and are subject to applicable fees.

REFUNDS UPON CLIENT CANCELLATION PRIOR TO DEPARTURE - All cancellations after deposit or final payment must be made in writing to VSV.

For all programs except the Tour de France: For cancellations submitted at least 90 days prior the program start date, payments will be refunded in full less a \$100 administrative fee. Cancellations submitted 60 – 90 days prior to program start will be refunded 50% of the total trip cost. **There are no refunds for cancellations received less than 60 days prior to the start date of the program.**

For Tour de France programs: For cancellations submitted prior to February 15, the deposit amount is non-refundable. Cancellations submitted after February 15 (final payment deadline) and before March 15 are refunded at 50% of the total tour cost. **There are no refunds after March 15.**

CLIENT CANCELLATION AFTER DEPARTURE - There will be no adjustments for unused portions of a tour under any circumstances.

TRAVEL AND CANCELLATION INSURANCE - VSV packages do not include travel or cancellation insurance. **We recommend the purchase of a comprehensive travel protection and cancellation insurance program, including worldwide assistance, trip cancellation and interruption coverage, repatriation, accident and sickness medical expenses, emergency evacuation, baggage/personal effects, and accidental death and dismemberment.**

EXCHANGE RATES - All rates for land arrangements are based on an estimate of the US dollar in relation to foreign currencies at the time of the trip. VSV reserves the right to alter prices prior to trip start.